

# Flight Projects Directorate Diversity Council Strategic Plan



### **Workplace Vision:**

Goddard employees respect, appreciate, and value individual differences so that we can capitalize on the strengths of a diverse workforce to better perform our mission through teamwork and innovation.

#### **Background:**

The Flight Projects Directorate (FPD) Diversity Council Strategic Plan is modeled after the Goddard Space Flight Center (GSFC) Diversity Council Strategic Plan. The FPD Strategic Plan provides the necessary support to Center initiatives to assist the Center in accomplishing its diversity related goals and objectives.

### Strategies:

The FPD Strategic Plan contains measurable steps that address critical areas of diversity such as recruitment and retention of the best and brightest employees. The three key diversity strategies are to:

- Develop employees to their maximum potential
- Create an inclusive environment and culture
- Work towards being an "Employer of Choice"

This plan is a living document and will evolve to reflect changing circumstances and continual progress.



# Flight Projects Directorate Diversity Council Strategic Plan SIGNATURE PAGE



Arthur F. Obenschain FPD Director

George Morrow FPD Deputy Director

#### **Prepared by the FPD Diversity Council:**

|             | Name                    | Code | Extension | E-Mail Address                 |
|-------------|-------------------------|------|-----------|--------------------------------|
| Chair:      | Andrea I. Razzaghi      | 410  | 6-1386    | Andrea.I.Razzaghi@nasa.gov     |
| Vice Chair: | Nicole D. Turner        | 492  | 6-4287    | Nicole.D.Turner@nasa.gov       |
|             | Roberto M. Aleman       | 480  | 6-6280    | Roberto.M.Aleman@nasa.gov      |
|             | George Barth            | 400  | 6- 5894   | George.Barth-1@nasa.gov        |
|             | Melinda A. Deyarmin     | 440  | 6- 2112   | Melinda.A.Deyarmin@nasa.gov    |
|             | Steven J. Dobrosielski  | 417  | 6- 7931   | Steven.J.Dobrosielski@nasa.gov |
|             | André Dress             | 416  | 6-5321    | Andre.Dress-1@nasa.gov         |
|             | Patricia M. Fogleman    | 407  | 6- 6798   | Patricia.M.Fogleman@nasa.gov   |
|             | Vince J. Gigliotti, Sr. | 403  | 6-4692    | Vincent.J.Gigliotti@nasa.gov   |
|             | Robert L. Lane          | 454  | 6-9062    | Robert.L.Lane@nasa.gov         |
|             | Jane L. Liu             | 494  | 6-2468    | Jane.L.Liu@nasa.gov            |
|             | George W. Morrow        | 400  | 6- 3473   | George.W.Morrow@nasa.gov       |
|             | Priti Vasudeva          | 444  | 6-5152    | Priti.Vasudeva-1@nasa.gov      |
|             | Debbie J. Williams      | 450  | 6-1854    | Debbie.J.Williams@nasa.gov     |



## Strategy 1: Develop employees to their maximum potential



| Goals  | Objectives/Steps  | Action Plan   | Outcomes   |
|--|---|---|--|
| Goal 1:<br>Opportunities for<br>growth exist<br>equitably for all<br>employees | Ensure diverse participation in and recognition for:  • Awards (Center and Agency Honor awards, and monetary awards such as Performance and Special Acts awards  • Promotions  • Developmental assignments (formal details requiring paper) | 1.Monitor use of panel interviews for all selections. Ensure panels have diverse representation from customers / stakeholders and include the selection official.      FPD Contact: Administrative Officer, Lisa Carroll Assigned to: George Barth (quarterly report) Status: First report was given 5/11/06      Next Status Report Due: 8/10/06 | Selection decisions consider a broad range of inputs, resulting in fairer and more successful selections.                      |
|  | Work teams     Leadership Training  | 2. Monitor management use of matrices of all employees to track the progress of directorate employee leadership training.  FPD Contact: Training Coordinator, MEL Assigned to: George Barth (quarterly report)  Status: First report was given 5/11/06  Next Status Report Due: 8/10/06   | Managers at the Directorate and Program level are proactive about identifying future leaders and all employees are considered. |
|  |   | 3. Analyze Code 400 data from IDP Survey. Determine whether there are any concerns and make recommendations to management. FPD Contact: Administrative Officer, Lisa Carroll Assigned to: Patricia Fogleman Status: Data available on EEO website. Need to obtain the Code 400-specific data Next Status Report Due: 7/13/06                      | Ensures all individuals have the opportunity for development and engages managers in identifying options                       |



## Strategy 1: Develop employees to their maximum potential (continued)



| Goals  | Objectives/Steps   | Action Plan  | Outcomes  |
|--|--|--|---|
| Goal 1: Opportunities for growth exist equitably for all employees (continued) | Promote & expand mentoring opportunities (defined as Centerwide and directorate-wide formal/informal mentoring programs) | Work with management to revive mentoring program. Supervisors discuss mentoring opportunities with employees during biannual and annual performance planning.  FPD Contact: George Barth     Assigned to: Nicole Turner  Status: Decided to periodically remind employees that they can be matched with a mentor if they want one. Need to solidify the method of sending such reminders (e.g., Critical Path, All Hands, periodic emails)  Next Status Report Due: 7/13/06  | Proactive approach optimizes those who need mentoring get it.  Employees obtain insights and feedback from experienced managers to assist in overcoming the barriers to full inclusiveness and utilization.  Continuous improvement of FFPD mentoring program is more timely and effective at meeting employee needs. |
| Goal 2: Supportive environment exists for employee development                 | Support and gain insight from culture surveys/audits   | Seek opportunity to participate in culture survey development.      FPD Contact: Administrative Officer, Lisa Carroll Assigned to: Roberto Aleman      Status: A Culture Survey action came out of the Human Capital Board of Director's retreat when that group finalized Goddard's Human Capital Management Strategy.      Next Status Report Due: 7/13/06  2. Review results of Culture survey data and make recommendations as appropriate.      FPD Contact: Administrative Officer, Lisa Carroll Assigned to: TBD      Status: Diversity Council ready to analyze data once next Culture Survey is complete. | Directorate employees have opportunity to be a part of the survey development and response rather than rely only on management interpretation.  |



# Strategy 1: Develop employees to their maximum potential (continued)



| Goals  | Objectives/Steps  | Action Plan   | Outcomes   |
|--|---|---|--|
| Goal 2: Supportive environment exists for employee development (continued) | Develop and implement action plans based on results of survey, as appropriate | Present recommendations from survey analysis to Code 400 management and document agreements for action. | Action plans are tailored to address Directorate unique issues and concerns. |
|  |   | Assigned to: TBD  |  |
|  |   | Due Date: TBD   | Obtains buy in by leadership team and ensures accountability for results.    |
|  |   |   |  |



## Strategy 2: Create an inclusive environment and culture

| Goals   | Objectives/Steps   | Action Plan  | Outcomes   |
|---|--|--|--|
| Goal 1: Environment is well-balanced and stress-reduced           | Support the Centers Human<br>Capital Management strategy.                | Participate actively in all Center Human     Capital planning and communicate these     initiatives/actions to workforce and build action     plans. Report quarterly.                                     | Directorate needs for Human capital are addressed in center level plans and decisions. Employees understand and feel         |
|   |  | Assigned to: Deputy Director, George Barth   | represented in Center Human<br>Capital plans and policies.   |
|   |  | Status: Ongoing  |  |
|   | Support the Vision for Future activities                                 | Next Status Report Due: 7/13/06  |  |
|   |  | 2. Participate as member of steering committee and ad hoc group.   |  |
|   |  | Assigned to: Chair and Vice Chair, Andrea<br>Razzaghi and Nicole Turner  |  |
|   |  | Status: Ron Brade postponed Nicole's briefing due to Center committee revisiting some issues.  |  |
|   |  | Next Status Report Due: 7/13/06  |  |
| Goal 2: Communication with and among employees is timely and open | Encourage employees to participate in existing diversity dialogue forums | Encourage FPD participation in the Diversity Dialogue Project (DDP) sessions. Monitor whether participation meets or exceeds target allocations by number of participants. Communicate across Directorate. | Expanded employee awareness of differences and perspectives of others and the effect on working relationships and behaviors. |
|   |  | FPD Contact: DDP Coordinator, Julia Knight   |  |
|   |  | Assigned to: George Barth; Priti Vasudeva  |  |
|   |  | Status: Phase K begins in July. May 2006 All Hands meeting used to promote program.  |  |
|   |  | Next Status Report Due: 7/13/06  |  |
|   |  | 2. Host "information session" on DDP – May, 2006. Include testimonials, etc.   |  |
|   |  | Assigned to: George Barth; Priti Vasudeva  |  |
|   |  | Status: The Center is hosting such an event. Once we obtain the details, we'll send and announcement out to Code 400 employees.  |  |
|   | Reviso   | Next Status Report Due <u>: 7/13/06</u><br>ed June 8, 2006   | 6  |





| Goals | Objectives/Steps                                | Action Plan   | Outcomes   |
|-------|---|---|--|
|       | Utilize open forums and internal media to       | Include Diversity on the agenda for<br>Directorate All-Hands meetings.  | Increased awareness and understanding of diversity |
|       | communicate diversity initiatives, action plans | Assigned to: George Barth   | and it's relationship to<br>organizational mission |
|       | and results.                                    | Status: Included in All-Hands meetings on 5/5 and 5/16. Next All Hands TBD                                    | success.   |
|       |   | Next Status Report Due: 8/10/06   |  |
|       |   | 2. Submit "Cultural Tidbits" and other relevant Council news, etc., for each <i>Critical Path</i> newsletter. |  |
|       |   | Assigned to: Andrea Razzaghi  |  |
|       |   | Status: Input is due by July 24th   |  |
|       |   | Next Status Report Due: 7/13/06   |  |
|       |   | Maintain up-to-date Diversity Council website. Publicize across Code 400 and GSFC.                            |  |
|       |   | Assigned to: Steve Dobrosielski   |  |
|       |   | Status: <b>Need to decide how to</b> publicize updated site.  |  |
|       |   | Next Status Report Due: 7/13/06   |  |
|       |   |   |  |





| Goals | Objectives/Steps                                | Action Plan  | Outcomes   |
|-------|---|--|--|
|       | Utilize open forums and internal media to       | Plan and host a yearly special event with a diversity theme.   | Increased awareness and understanding of diversity       |
|       | communicate diversity initiatives, action plans | Assigned to: Andrea Razzaghi   | and it's relationship to organizational mission success. |
|       | and results.                                    | Status: New Action 2/9/06  |  |
|       |   | Next Status Report Due: 8/10/06  |  |
|       |   | 5. Represent Code 400 in planning and implementing Center Diversity activities .(eg. Celebrate Goddard Day). |  |
|       |   | Assigned to: Mindy Deyarmin  Status: Closed for 2006.  |  |
|       |   | Next Status Report Due: Spring 2007  |  |
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| Goals   | Objectives/Steps  | Action Plan   | Outcomes  |
|---|---|---|---|
| Goal 3: Employees and supervisors are educated on | Supervisors,<br>managers and team<br>leaders are trained<br>and can communicate<br>with employees on the<br>need to develop | Provide status report on participation of new and existing supervisors participate in diversity training.   | Supervisors are able to communicate consistent, clear and significant message of the                                    |
| diversity and its value to the GSFC mission       |   | Assigned to: FPD Deputy Director, George Barth  | importance of diversity relevance to the workforce.   |
|   | inclusive environment.  | Status: Quarterly report  |   |
|   |   | Next Status Report Due: 8/10/06   | All potential future project managers are trained in Diversity in alignment with Center models.                         |
|   |   |   | Establishes common leadership model philosophy across projects, incorporating framework for behaviors and relationships |
|   |   | 2. Maintain Diversity education material on website. (e.g., include "Cultural Tidbits", articles, topics from Council sessions, relevant links, self assessments, training info, etc. | Diversity messages to workforce are incorporated into daily operations of projects and communication flows back to      |
|   |   | Assigned to: Steve Dobrosielski   | Directorate management and reflects needs and interests of the  |
|   |   | Status: Will link to Center level Diversity Council site  | projects and their employees.   |
|   |   | Next Status Report Due: 7/13/06   |   |
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|   |   |   |   |



## Strategy 3: Work towards being an "Employer of Choice"



| Goals   | Objectives/Steps   | Action Plan  | Outcomes   |
|---|--|--|--|
| Goal 1: High<br>awareness of,<br>and respect for<br>diversity | Study, benchmark and adopt best practices  | Recommend planning and implementation of one-day annual event with all directorate diversity teams. Share best practices across Center.  | Utilize best practices and leverage efforts of each organization to achieve maximum results.   |
| aivoroity   |  | Assigned to: Nicole Turner   |  |
|   |  | Status: New Action 2/9/06  |  |
|   |  | Next Status Report Due: 7/13/06  |  |
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| Goal 2: Diversity initiatives are                             | Recognize and reward team leaders, supervisors and managers who successfully implement diversity initiatives | Monitor effectiveness of peer awards as a way to recognize successful diversity approaches.  | Managers role model behaviors through public recognition of  |
| linked to<br>Center's   |  | Assigned to: Nicole Turner   | successes.   |
| strategy and outcomes   |  | Status: To be discussed at future monthly meeting  |  |
|   |  | Next Status Report Due <u>: 7/13/06</u>  |  |
|   |  |  |  |
|   | Managers and supervisors utilize multi-rater feedback and assessment   | Encourage all supervisors to obtain 360 Feedback (Employee Supervisory Feedback System). Encourage all employees to participate. Monitor participation.  Assigned to: Directorate Management, George Morrow and George Barth  Status: George Barth will provide information, status and quarterly report.  Next Status Report Due: 11/9/06 | Managers understand areas for their improvement and become more effective at dealing with organizational and workforce issues and needs. |
|   |  |  |  |